

## Measures against Covid-19 – Waldhaus Flims Wellness Resort

### Guest

- ✓ If the required 1.50 is not met, the F&B service employee will wear a mouth mask
- ✓ Keypads such as the ones in the elevator and credit card terminals are regularly disinfected
- ✓ No menus in the restaurants - Digital menu on tablets
- ✓ No printed newspaper in the restaurants - extensive digital selection on the tablets
- ✓ Note that only two people can be in the elevator, or only guests who know each other. (family)
- ✓ Rooms remain empty for 3 days before we resell them.
- ✓ Hand disinfectant in all premises and in every room for the guest
- ✓ Limited number of guests in the wellness area
- ✓ Restaurant guests are invited to leave their contact data for tracking
- ✓ Hygiene guarantee for bed linen and towels, certified by the Robert Koch Institute

### Team

- ✓ Daily fever-measurements Check
- ✓ On request, plastic gloves and mouth mask from the employer
- ✓ Increased cleaning of the sanitary areas
- ✓ Strict compliance with the specifications of GastroSuisse and Hotellerie Suisse
- ✓ Staff training on the measures introduced

### Extern Guests

- ✓ Recording of addresses of suppliers and Day Spa guests
- ✓ Mouth mask offered at entrance

Together with my team, we look forward to welcoming you soon. Stay healthy!

Best regards,

The Waldhaus Team